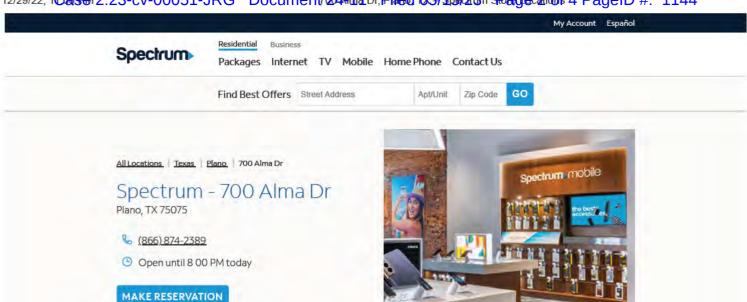
# **EXHIBIT O**





## Help Is Just a Click Away

Residential Mobile Business





Pay Your Bill Accounts & Billing



Troubleshooting
Find Solutions

MY SPECTRUM APP

### Manage Your Account From Anywhere



#### Get the Highest-Rated Support App + Advanced Home WiFi

Personalize your WiFi network, make payments, get support and more. Use the app with Advanced Home WiFi to manage network access and get parental controls like scheduling specific devices.

- Set up a Spectrum WiFi Profile to access free out-of-home WiFi
- Enroll in Auto Pay and paperless billing for added convenience
- Troubleshoot your equipment and fix service-related issues
- Browse your current plan, add services and view current offers





Learn more about My Spectrum App.

## Save with Spectrum One

Experience seamless connectivity across all your devices. With Spectrum One, get Spectrum Internet®, Advanced WiFi and an Unlimited Mobile line all for one incredible price.

Internet + Advanced WiFi + Mobile







#### Offer Details

Limited time offer; subject to change; valid to qualified residential customers who have not subscribed to any services within the previous 30 days and have no outstanding obligations to Charter. Services are subject to all applicable service terms and conditions, subject to change. Services not available in all areas. Restrictions apply. INTERNET & ADVANCED WIFI: Standard rates for Internet, WiFi, and Mobile if Mobile line is not activated within 30 days and maintained through the promo period. Equipment may be extra; installation and additional services are extra. 99.9% reliability based on Spectrum network availability, excludes outages caused by external events. See <u>spectrum com/reliability</u> for details. Speed based on wired connection. Available internet speeds may vary by address. SPECTRUM MOBILE: Service not available in all areas. Spectrum Internet and Auto Pay required. Other restrictions apply. Visit spectrum.com/mobile/plans for details. UNILIMITED: Standard rates apply after yrt. Smartwatch does not qualify as a line. Reduced speeds after 20 GB of usage per line, UNILIMITED PLUS: Customer opt-in to Mobile Unlimited Plus will be required to pay additional \$10 monthly rate for that service. Smartwatch does not qualify as a line. Reduced speeds after 30 GB of usage per line. Unlimited Plus will be required to pay additional \$10 monthly rate for that service. Smartwatch does not qualify as a line. Reduced speeds after 30 GB of usage per line. To access SG, SG compatible phone and SG service required. Not all SG capable phones compatible with all SG service. Speeds may vary. Visit spectrum.com/mobile/Sg for details.



#### 12/29/22, 10 285 23-cv-00051-JRG Document 20/4/1010 Dr. Filled 10/5/15 5/20 State 2:23-cv-00051-JRG Document 20/4/1010 Dr. Filled 10/5/10 Dr.

Test Your Internet Speed Spectrum Community Solutions Mobile Contract Buyout Store Locator Spectrum Internet Assist Spectrum Business Channel Lineup Upgrade Retailers Why Spectrum? Move Your Services Service Rates & Disclosures Services In Your Area Rural Broadband Expansion Rural Carrier Call Completion Affordable Connectivity Program Terms of Service/Policies | Your Privacy Rights | Accessibility | California Privacy Policy | California Consumer Do Not Sell My Personal Information Not all products, pricing, and services are available in all areas. Pricing and actual speeds may vary. Internet speeds based on wired connection. Restrictions apply. ©2022 Charter Communications. All rights reserved.

